Do Working Parents Make The Grade? Book Excerpt: In the debates over quality time and how to balance work and family, kids are rarely heard. A new 'Ask the Children' study reveals how kids rate their moms and dads--and what children really want. (Society)

by Ellen Galinsky

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Whenever I mention that I am studying how kids see their working parents, the response is electric. People are fascinated. Parents want to know what I have found, but inevitably they are nervous, too. Sometimes they say, "I wonder what other people's children would say. I'm not sure that I'm ready to hear what mine have to say!"

Why has a comprehensive, in-depth study of this question never been conducted? Because we have been afraid to ask, afraid to know. But now I feel the time is right. The answers of children are illuminating, not frightening. They help us see that our assumptions about children's ideas are often at odds with reality. Ultimately, this information will help us be better parents--and better employees, too. In fact, adding children's voices to our national conversation about work and family life will change the way we think about them forever.

Many of the debates we've been having about work and family miss the mark. For example, we have been locked in a longstanding argument about whether it is "good or bad" for children if their mothers work. Numerous observational studies have found that having a working mother doesn't harm children, yet the debate still rages. Another way to assess this issue is to see whether children of mothers who are not employed and children of working mothers differ in the way they feel they are being parented. In our "Ask the Children" study, we had a representative group of more than 1,000 children in grades three through 12 to evaluate their parents in 12 areas strongly linked to children's healthy development, school readiness and school success. In their responses--rendered in actual letter grades--having a mother who worked was never once predictive of how children assess their mothers' parenting skills. We also found that while the amount of time children and parents spend together is very important, most children don't want more time with their parents. Instead, they give their mothers and fathers higher grades if the time they do spend together is not rushed but focused and rich in shared activities.

It may seem surprising that children whose mothers are at home caring for them full time fail to see them as more supportive. But a mother who is employed can be there for her child or not, just as mothers who are not employed can be. Indeed, children of nonworking fathers see their dads less positively when it comes to making them feel important and loved and to participating in important events in the children's lives. Fathers who work part time are less likely to be seen as encouraging their children's learning. Perhaps fathers who work less than full time or who are unemployed are feeling financial and role strain, which could affect how they interact with their children.

That children can appreciate the efforts of working parents is clear. Said one 12-year-old son of working parents: "If parents wish to provide some of the better things in life, both parents need to work and share the home and children responsibilities." A 15-year-old girl whose father works full time and whose mother does not said: "Your children may not like you working now, but it will pay off later on."

The problem isn't that mothers (and fathers) work: it is how we work and how work affects our parenting. For example, we asked the children in this study, "If you were granted one wish to change the way that your mother's or your father's work affects your life, what would that wish be?" We also asked more than 600 parents to guess what their child's response would be. Taken together, 56 percent of parents assume that their children would wish for more time together and less parental time at work. And 50 percent of parents with children up to 18 years old say they feel that they have too little time with their child--fathers (56 percent) even more so than mothers (44 percent).

But only 10 percent of children wish that their mothers would spend more time with them, and 15.5 percent say the same thing about their fathers. And surprisingly, children with employed mothers and those with mothers at home do not differ on whether they feel they have too little time with Mom.

What the largest proportion of children (23 percent) say that they want is for their mothers and their fathers to make more money. I suspect that money is seen as a stress-reducer, given children's other answers. The total number of children who wish that their parents would be less stressed or less tired by work is even larger: 34 percent make this wish for their mothers and 27.5 percent for their fathers. Sympathy for working parents comes

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through loud and clear: "I would like to thank the parents of America for working so hard to earn money," says one 15-year-old girl. "I know that a working parent goes through so much for their children."

The study also reveals what children learn from their parents about the world of work. Only about two in five children think their parents like their work a lot, compared with 62.5 percent of parents who say they do. That's probably because many of us have said to our kids, "I have to go to work." Or "I wish I didn't have to leave." We seem to talk around children rather than with them about our jobs. And our reluctance to talk to our children about our work has meant that young people are getting haphazard rather than intentional information, sometimes blaming themselves for distress we pick up on the job, and not fully appreciating the potential of their own future careers.

As a result, many children play detective to figure out what is going on in our jobs that upsets or elates us. They study our moods at the end of the workday. One of our young subjects says you can tell if your parents are in a bad mood "because you get a short and simple answer. If they had a bad day, they won't talk. Or they will just go off by themselves."

What makes a good parent? Through our interviews with parents and children, eight critical parenting skills emerged. We then asked the children in our national survey to grade their own mothers and dads on those criteria. They are:

- 1. Making the child feel important and loved
- 2. Responding to the child's cues and clues
- 3. Accepting the child for who he or she is, but expecting success
- 4. Promoting strong values
- 5. Using constructive discipline
- 6. Providing routines and rituals to make life predictable and create positive neural patterns in developing brains
- 7. Being involved in the child's education
- 8. Being there for the child

Which of these skills earned parents the highest--and lowest--grades? Among children in the seventh through the 12th grades, mothers are given the highest grades for being there when the child is sick (81 percent gave their mothers an A) and for raising their children with good values (75 percent). They receive the lowest grades for controlling their tempers when their children make them angry (only 29 percent gave their mothers an A) and for knowing what is really going on in their children's lives (35 percent). The age of the child makes a difference. Younger children consistently rate their parents more favorably than older ones, which no doubt reflects the way teenagers separate emotionally from their parents.

Money also matters. In analysis after analysis, the children's perception of their families' economic health is strongly linked to how they rate their moms' and dads' parenting skills. Although the public often views the problems of children as primarily moral in nature, our analyses show that families that do not have to worry about putting bread on the table may have more to give to their children emotionally. They also may be able to raise their children in more positive, cohesive communities.

These findings illustrate why it is so important to ask the children rather than to rely on our own assumptions. The issue of time with children has typically been framed in the public debate as a mothers' issue. But when we ask the children, we see that fathers need to be front and center in this discussion, as well.

Children in the seventh through the 12th grades judge their fathers less favorably than their mothers in some important respects, such as making their child feel important and loved and being someone whom the child can go to if upset. Teenagers are more likely than their younger counterparts to want more time with their fathers. Thirty-nine percent of children 13 through 18 years old feel they have too little time with their fathers, compared with 29 percent of children 8 through 12 years old.

We found that the quantity of time with mothers and fathers does matter a great deal. Children who spend more time with their mothers and fathers on workdays and nonworkdays see their parents more positively, feel that their parents are more successful at managing work and family responsibilities, and see their parents as putting their families first. "I think that if the parents spend more time with their children, they will become better people in life," says a 12-year-old boy whose father works part time while his mom stays home.

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But to move beyond simply cataloging the number of hours children and parents spend together, we looked at what parents and children do while they are together, such as eating a meal, playing a game or sport or exercising, doing homework (together) and watching TV. For all these activities, the same patterns holds: the more frequently parents and children engaged in them together, the more positive the assessment parents got from their children.

But spending time together isn't enough. Many children said their interactions with parents feel rushed and hurried, and they gave their mothers and fathers lower marks as a result. More than two in five (44.5 percent) children feel that their time with their mother is rushed, while 37 percent feel their time with their father is rushed. Some mentioned mornings as particularly hectic times for their families. One 12-year-old girl said of her mother: "She's rushing and telling me to rush... And my backpack weighs a ton, so if she walks me to school, it's like running down the street. I'm like, 'wait up...'

Predictably, children are more likely to see their parents positively if their time together is calmer. For example: of children 8 through 18 years of age who rate their time with their mothers as very calm, 86 percent give their mothers an A for making them feel important and loved, compared with 63 percent of those who rate their time with their mothers as very rushed. And 80 percent of children who feel their time with their fathers is very calm give them an A for "appreciating me for who I am," compared with only 50.5 percent of those who rate their time with their fathers as very rushed.

The flip side of feeling rushed and distracted with children is concentration and focus. In one-on-one interviews, we asked parents to describe moments when they felt particularly successful at home. Over and over, we heard the word "focus." The mother of a 12-year-old says: "It's the time you spend with your children [when] you are really focused on them that's good; not a distracted time."

Of children in the seventh through 12th grades, 62 percent say that mothers find it "very easy" and 52 percent say that fathers find it very easy to focus on them when they are together. And children are very attuned to the times when their parents are truly focused on them: "They're not just saying normal things like 'uh huh... uh hmmm.' They seem to be very intent on what I'm saying, they're not just looking away," said a 10-year-old boy. Some children even have "tests" of whether their parent is focusing on them. For example, one 13-year-old boy throws nonsense

statements--like "a goldfish on the grass"--into the middle of a sentence to check out whether his parents are really listening to him.

Every analysis we conducted revealed that when children feel that their mothers and fathers can focus on them, they are much more likely to feel that their parents manage their work and family responsibilities more successfully and put their families before their work. And they give their parents much higher marks for all of the parenting skills we examined.

So, is it quantity time or quality time? Clearly, the words we're using to describe time within the family are wrong. To change the debate, we need new words. Since "focus" is the word that parents use to describe the quality of time they treasure most, I suggest we use it. And since parents and children highly value the quantity of time they spend being together, whether sharing a meal or just being around each other in a nonrushed way, we need a phrase for that, too. Children need focused times and hang-around times.

I hope that, as a result of this book, the conversations around work and family will change. When parents and children talk together about these issues, reasonable changes can be made. Children will tell us how some things could be better. Yes, they will still try to push our guilt buttons. Yes, they will still read our moods and plead their case for what they want because kids will be kids. But we are the adults, and we set the tone for our relationships with our children.

I repeat the wisdom of a 12-year-old child: "Listen. Listen to what your kids say, because you know, sometimes it's very important. And sometimes a kid can have a great idea and it could even affect you." So let's ask the children.